



**FULFILLING OUR PROMISES**  
TO THE MEN AND WOMEN WHO SERVED

## DAV Transportation Network: Our Mission Statement

Comprised completely of Volunteers, our staff is focused on helping Veterans get to their VA-approved medical appointments. This mission is carried forward by:

- ☑ Providing **FREE** transportation for Veterans to and from their appointments at VA facilities.
- ☑ Coordinating transportation across 14 counties (13,541 square miles) with 35 donated vehicles.
- ☑ Soliciting funds for more vehicles to replace an aging fleet.
- ☑ Opening new substations to improve coverage throughout Central New York.
- ☑ **Recruiting more Volunteers to better accomplish our mission.**

## DAV Driver Recruitment: Why It's So Crucial for Our Veterans

Our recruiting staff has a daunting task - to find enough Volunteers to cover all our routes throughout Central New York and to establish a pool of substitute Drivers for southbound winter 'snowbirds', northbound 'summer birds', illness, emergencies and personal issues. And if that's not enough, there's the additional herculean undertaking of retaining all these Drivers. With the annual turnover, this effort is never ending.

Our dedicated recruitment officers working in conjunction with Transportation Coordinators in 14 CNY stations (i.e., Auburn, Binghamton, Clifton-Fine, Cortland, Ithaca, Lowville, Massena, Norwich, Ogdensburg, Oswego, Potsdam, Rome, Syracuse and Watertown) make up what is considered to be the largest volunteer staffing efforts in the country. Despite this, we cannot go it alone. We need the community to work with us to make this service a successful one. Only as a team, can we get our veterans the medical care they so justly deserve.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joe Schneider', written in a cursive style.

Joseph J. Schneider, Sr.  
DAV Hospital Service Coordinator  
Syracuse VA Medical Center



**VA**  
HEALTH  
CARE | Defining  
**EXCELLENCE**  
in the 21st Century

